

Favorites and Bookmarks

Depending on which Internet browser you use, you will find the 'Favorites' or 'Bookmarks' drop-down menu in your toolbar – a customizable library of the websites that you visit most often.

Add the following kgb-approved sources to your Favorites so that you can access them fast and provide responses as efficiently as possible!

<i>Searching For...</i>	<i>Visit This Website...</i>
Residential and Commercial Look ups	www.yellowpages.com
News	www.cnn.com
Sport	www.espn.com
Weather	www.weather.com
Lotto	www.alllotto.com
Film Trivia	www.imdb.com
Maps and Directions	http://maps.google.com
Traffic	www.maps.yahoo.com/traffic
Bus Schedules	www.greyhound.com
Stock Quotes	http://finance.yahoo.com/
Flight Times	http://www.usatoday.com/travel/flights/delays/tracker-index.htm
Restaurant Guides and Reviews	www.diningguide.com
Ticket information, concerts, games, and stage plays	www.ticketmaster.com
Dictionary Definitions	www.dictionary.com
Thesaurus	www.thesaurus.com
Data and Time Info	www.timeanddate.com
Restaurants, clubs, hotels, shopping, movies, events, spas info etc.	www.citysearch.com
Horoscopes	http://docs.google.com/View?docid=df5gpvpg_0ghfh8fc
Jokes	http://docs.google.com/Doc?docid=0Ad1MB8qn-rEcZDg3YjRqNV8wZzRjNnBqZ3o

Tip: Save even more time by opening multiple websites in separate tabs and flicking between them!

Saving Your Own Favorites

The above table is just a short list of some of our most-often used websites. Of course, if you find more super-useful websites for information on particular subjects, remember to Favorite them for future use. Why not share your finds with the Special Agent community?

Ultimate Links Document

Having trouble finding out what kind of car Morgan Freeman drove in Driving Miss Daisy?
How about how to say "I love you" in Swahili?

Look no further than http://docs.google.com/view?id=dfrp3pkf_2hfngp5gj – the new official kgb_ Ultimate Links Document!

Here you will find many of the links you need to answer customer questions more quickly and effectively!

Each category includes the top 3 links for finding instant information on that particular subject. These links are also included in our trusted websites.

The document also contains links to other kgb_ documents such as Horoscopes and Jokes.

If you can't find exactly what you need within these first 3 links, click on the "More?" link at the bottom of each category which takes you to the top of the "more helpful links" document.

Also, we have added a special category just for the holidays including shopping hours, gift ideas, and information and history of the season's various celebrated days.

This is a great tool to keep handy while you are taking customer texts.

If you know of any other great and helpful links, please feel free to send them to us and we will have our links team check them out and add them to the doc.